



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 12<sup>th</sup> December 2017

Email:

Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/11/33.

You requested the following information, please also see our response below:

**For each of the final years 2016-17 and 2015-16, please state:**

**How much has the ambulance trust fined hospitals for keeping patients waiting in ambulances in each of the two years because they cannot be admitted due to lack of capacity/staff? Please provide a breakdown for each of the years in question and a breakdown for each NHS trust.**

The Trust cannot fine hospitals for keeping patients waiting.

Hospitals can be fined by their Commissioners in line with the NHS Standard Contract (Particulars) - Schedule 4.

**How many of these fines have been for delays i) over 30 minutes ii) over 60 minutes - please provide a breakdown for each of the years in question and a breakdown for each NHS trust.**

As above, there has been no fines issued from us.

**What is the longest time a patient/patients have had to wait?**

The longest handover in 2015-2016 was 5 hours 58 minutes and 41 seconds

The longest handover in 2016-2017 was 5 hours 20 minutes and 40 seconds

Please note these times have been calculated from hospital arrival times to handover times and therefore only capture data from conveyances where a handover button was pressed

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust